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Donald Lash
Executive Director

Johnny C. Rivera
President, Board of Directors

Vacancy Report

May 10, 2016

OPPORTUNITIES AVAILABLE IN THE FOLLOWING PROGRAMS

Non-Medicaid Case Management

In Manhattan only

Educational Advocacy

In Manhattan only

Housing Advocacy

All Boroughs

Overnight Respite

In Manhattan only

Family Reimbursement

In the Bronx and Brooklyn only

For more information please call Intake

(212) 643-2840 ext. 336

MANHATTAN FAMILY SUPPORT COMMITTEE AGENCY ANNOUNCEMENTS
 (PLEASE PRINT CLEARLY)

AGENCY NAME:	YAI
ANNOUNCEMENT MADE BY:	Caroline Dunn
ANNOUNCEMENT:	Resources + Supports, Autism family support groups - check out yai.org/events for upcoming events <u>events</u> All openings below are for Manhattan Parent training for sexuality + behavior management Crisis Intervention, Emergency Respite Reimbursement Supportive employment
CONTACT NAME:	LINK LINK Department
CONTACT PHONE:	212 273 6182

AGENCY NAME:	
ANNOUNCEMENT MADE BY:	
ANNOUNCEMENT:	
CONTACT NAME:	
CONTACT PHONE:	

MANHATTAN FAMILY SUPPORT COMMITTEE AGENCY ANNOUNCEMENTS
(PLEASE PRINT CLEARLY)

AGENCY NAME:	Contemporary Guidance Services
ANNOUNCEMENT MADE BY:	Anice Cox
ANNOUNCEMENT:	School Holiday Respite has openings in Manhattan ages 14-21. 20 School Holidays Pick up and drop off. Resuming in September. Must be waivered enrolled.
CONTACT NAME:	Marie Piersaint
CONTACT PHONE:	646-214-1315

AGENCY NAME:	
ANNOUNCEMENT MADE BY:	
ANNOUNCEMENT:	
CONTACT NAME:	
CONTACT PHONE:	

MANHATTAN FAMILY SUPPORT COMMITTEE AGENCY ANNOUNCEMENTS
(PLEASE PRINT CLEARLY)

AGENCY NAME:	LifeSpire
ANNOUNCEMENT MADE BY:	Jay K Pinman
ANNOUNCEMENT:	In-home behaviour management program has short wait. Contact Jay K Pinman for any questions & referral information.
CONTACT NAME:	Jay K Pinman
CONTACT PHONE:	718-454-6940 jkpinman@lifespire.org

AGENCY NAME:	
ANNOUNCEMENT MADE BY:	
ANNOUNCEMENT:	
CONTACT NAME:	
CONTACT PHONE:	



FREE WORKSHOPS

May 2016
-and-
Early June 2016

Workshops for all parents, professionals, and caregivers. No children please.

GUARDIANSHIP & SPECIAL NEEDS PLANNING

Wednesday, May 4, 2016

160 Lawrence Avenue, Brooklyn, NY Room 205

Time: 10am-12pm.

During this workshop, the presenter will use her personal and professional experience as a parent of a special needs child to guide you through the intricacies of navigating the special needs planning. This is the driving force dedicated to her practice in this area. The key topics she will discuss are: Guardianship and special needs planning issues on how to meet the health, legal and financial needs of children and youth with disabilities and alternatives to guardianship and ways of planning for your child's future. **Presenter: Adrienne Arkontaky Esq. – The Cuddy Law Firm**

RESPONDING TO CHALLENGING BEHAVIORS AT SCHOOL, HOME AND IN THE COMMUNITY

Thursday, May 5th, 2016

80 West End Avenue, New York, NY 10023 – 1st Floor

Time: 10am-12pm.

This workshop will discuss the various underlying factors that lead to challenging behaviors, as well as specialized techniques for identifying common triggers and the most successful approaches for decreasing and eliminating challenging behaviors. Many individuals with developmental disabilities engage in challenging behaviors in various environments. These behaviors may include noncompliance, elopement, wandering, yelling, stealing, aggression, pica, self-injury and tantrums. Special attention will be given to approaches that can be used to quickly regain compliance when individuals engage in challenging behaviors. **Presenter: Eric Cruz, M.A. BCBA**

EMPOWERED PARENTS: BUILDING YOUR TOOLBOX (SERIES)

Thursday, May 12th, 2016

160 Lawrence Avenue, Brooklyn, NY 11230- Room 205

Time: 10am-12pm.

This workshop will provide parents, caregivers and professionals with specific skills and strategies for connecting with your child to inspire behaviors change. Parents, caregivers and professionals will learn to develop routines and expectations that everyone can follow & creating a family atmosphere where everyone has value. This workshop will guide parents how to promote independence and cooperation. **Presenter: Ramapo for Children**

IDEAS AND ACTIVITIES TO STRENGTHEN SOCIAL-EMOTIONAL DEVELOPMENT IN YOUNG CHILDREN: BUILDING A HEALTHY FOUNDATION FOR LIFE THROUGH RELATIONSHIPS

Thursday, May 19th, 2016

281 Port Richmond Avenue, Staten Island, NY 10302 – Lower Level

Time: 10am-12pm.

This presentation will discuss ideas and suggestions on how modifying the ways in which we interact with children on a daily basis can have a significant impact on their evolving social-emotional development. Participants will leave with a greater awareness of how a child's social-emotional development can be enhanced through relationships with significant adults, whether parents or professionals. There will be specific ways in which parents and professionals can better prepare themselves to have healthy and positive relationships with young children, and specific activities that can help engage a child on a path toward self-awareness, personal responsibility, appropriate social skills, self-direction, tolerance, and emotional literacy.

Presenter: Dolores Reig, M.S., Ed. Early Childhood Specialist

RESPONDING TO CHALLENGING BEHAVIORS AT SCHOOL, HOME AND IN THE COMMUNITY

Thursday, May 26th, 2016

1770 Stillwell Avenue, Bronx, NY 10469- 2nd Floor

Time: 10am-12pm.

This workshop will discuss the various underlying factors that lead to challenging behaviors, as well as specialized techniques for identifying common triggers and the most successful approaches for decreasing and eliminating challenging behaviors. Many individuals with developmental disabilities engage in challenging behaviors in various environments. These behaviors may include noncompliance, elopement, wandering, yelling, stealing, aggression, pica, self-injury and tantrums. Special attention will be given to approaches that can be used to quickly regain compliance when individuals engage in challenging behaviors. **Presenter: Eric Cruz, M.A. BCBA**

IDEAS AND ACTIVITIES TO STRENGTHEN SOCIAL-EMOTIONAL DEVELOPMENT IN YOUNG CHILDREN: BUILDING A HEALTHY FOUNDATION FOR LIFE THROUGH RELATIONSHIPS

Wednesday, June 1st, 2016

80 West End Avenue, New York, NY 10023 – 1st Floor

Time: 10am-12pm.

This presentation will discuss ideas and suggestions on how modifying the ways in which we interact with children on a daily basis can have a significant impact on their evolving social-emotional development. Participants will leave with a greater awareness of how a child's social-emotional development can be enhanced through relationships with significant adults, whether parents or professionals. There will be specific ways in which parents and professionals can better prepare themselves to have healthy and positive relationships with young children, and specific activities that can help engage a child on a path toward self-awareness, personal responsibility, appropriate social skills, self-direction, tolerance, and emotional literacy.

Presenter: Dolores Reig, M.S., Ed. Early Childhood Specialist

To register for a workshop please

Call 718-436-7979 Ext. 704 or

Email familyconnect@ucpnyc.org





TALLERES GRATIS

Mayo del 2016

-Y-

Principio de Junio 2016

Talleres para padres, profesionales y cuidadores. Favor no traer niños

TUTELA Y PLANIFICACIÓN PARA PERSONAS CON NECESIDADES ESPECIALES

Miércoles, 4 de Mayo del 2016

160 Lawrence Avenue, Brooklyn, NY Salón 205

Hora: 10am-12pm.

En este taller se discutirá de la tutela y todo lo relativo a la planificación para adolescentes con necesidades especiales: cómo cumplir con la salud, el derecho y las necesidades financieras, alternativas a la tutela y cómo planificar para el futuro de los jóvenes con discapacidades. Su experiencia personal y profesional los guiará en la navegación, y planificación de necesidades especiales. Ella es la madre de una adolescente con necesidades especiales, la fuerza que la impulsó a dedicar su práctica en este ámbito. **Presentadora: Adrienne Arkontaky Esq. – The Cuddy Law Firm**

RESPONDIENDO A COMPORTAMIENTOS DESAFIANTES EN LA ESCUELA, LA COMUNIDAD Y EL HOGAR

Jueves, 5 de Mayo del 2016

80 West End Avenue, New York, NY 10023 – 1 Piso

Hora: 10am-12pm.

Este taller hablará sobre los factores que contribuyen con la aparición a comportamientos desafiantes, se también identificarán cuales son las razones para a la aparición de dichos comportamientos, como eliminar o anticipar dichas situaciones en el futuro. Estos comportamientos pueden incluir los siguientes, el no seguir instrucciones, la fuga, gritar, la agresión, y conductas de auto lesión. Se le dará énfasis a las técnicas que pueden ser usadas para manejar estos comportamientos y como reganar control de la situación. **Presentador: Eric Cruz, M.A. BCBA**

VENGA Y APRENDA A CONSTRUIR SU CAJA DE RECURSOS PARA MEJORAR EL COMPORTAMIENTO DE SU NIÑO (A)

Jueves, 12 de Mayo del 2016

160 Lawrence Avenue, Brooklyn, NY 11230

Hora: 10am-12pm

Este taller proporcionará a los padres, cuidadores y profesionales estrategias y técnicas para mejorar el cambio de comportamiento. Un énfasis en como identificar las habilidades del niño (a) para crear éxito y aumentar la posibilidad de dicho proceso e incrementar la mutua confianza entre padres y niños. Los padres y cuidadores pueden crear familias saludables mediante el uso de herramientas que satisfagan las necesidades y enseñan habilidades.

Presentadora: Ramapo for Children

IDEAS Y ACTIVIDADES PARA FORTALECER EL DESARROLLO SOCIAL Y EMOCIONAL DE NIÑOS (A): CREANDO UNA FUNDACIÓN PARA LA VIDA SALUDABLE A TRAVÉS DE RELACIONES

Jueves, 19 de Mayo del 2016

281 Port Richmond Avenue, Staten Island, NY 10302

Hora: 10am-12pm

En este taller se discutirán ideas y sugerencias sobre cómo modificar las formas en que se interactúan con los niños en la vida cotidiana puede tener un impacto significativo en la evolución de su desarrollo social y emocional. Los participantes obtendrán una mayor conciencia de cómo el desarrollo social y emocional de un niño (a) puede ser mejorado a través de las relaciones significativa en la vida de los demás. Se dará énfasis en maneras específicas en que los padres y los profesionales pueden prepararse mejor para tener relaciones sanas y positivas con los niños. Este taller presentará actividades concretas que pueden ayudar a interactuar a un niño en un camino hacia el auto-conocimiento, la responsabilidad personal, habilidades sociales, auto-dirección, la tolerancia, y la educación emocional. **Presentadora: Dolores Reig, M.S. Ed. Early Childhood Specialist.**

RESPONDIENDO A COMPORTAMIENTOS DESAFIANTES EN LA ESCUELA, LA COMUNIDAD Y EL HOGAR

Jueves, 26 de Mayo del 2016

1770 Stillwell Avenue, Bronx, NY 10469- 2^{do} Piso

Hora: 10am-12pm.

Este taller hablará sobre los factores que contribuyen con la aparición a comportamientos desafiantes, se también identificarán cuales son las razones para a la aparición de dichos comportamientos, como eliminar o anticipar dichas situaciones en el futuro. Estos comportamientos pueden incluir los siguientes, el no seguir instrucciones, la fuga, gritar, la agresión, y conductas de auto lesión. Se le dará énfasis a las técnicas que pueden ser usadas para manejar estos comportamientos y como reganar control de la situación. **Presentador: Eric Cruz, M.A. BCBA**

IDEAS Y ACTIVIDADES PARA FORTALECER EL DESARROLLO SOCIAL Y EMOCIONAL DE NIÑOS (A): CREANDO UNA FUNDACIÓN PARA LA VIDA SALUDABLE A TRAVÉS DE RELACIONES

Miércoles, 1 de Junio del 2016

80 West End Avenue, New York, NY 10023 – 1 Piso

Hora: 10am-12pm

En este taller se discutirán ideas y sugerencias sobre cómo modificar las formas en que se interactúan con los niños en la vida cotidiana puede tener un impacto significativo en la evolución de su desarrollo social y emocional. Los participantes obtendrán una mayor conciencia de cómo el desarrollo social y emocional de un niño (a) puede ser mejorado a través de las relaciones significativa en la vida de los demás. Se dará énfasis en maneras específicas en que los padres y los profesionales pueden prepararse mejor para tener relaciones sanas y positivas con los niños. Este taller presentará actividades concretas que pueden ayudar a interactuar a un niño en un camino hacia el auto-conocimiento, la responsabilidad personal, habilidades sociales, auto-dirección, la tolerancia, y la educación emocional. **Presentadora: Dolores Reig, M.S. Ed. Early Childhood Specialist**

Para registrarse a un taller llame al 718-436-7979 Ext. 704
o escriba a familyconnect@ucpnyc.org



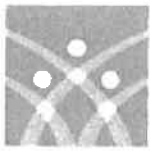


MANHATTAN/QUEENS IN-HOME BEHAVIOR MANAGEMENT

Lifespire provides in-home behavior management training to families of OPWDD-eligible individuals. Parents are taught to apply positive behavior supports to common behaviors such as tantrums and aggression. The service is provided by a master's-level behavioral intervention specialist.

- *The service is free!*
- *Medicaid is not required.*
- *Visits arranged at family's convenience.*
- *No age requirements!*
- *Available in Russian in Queens!*
- *The individual must be OPWDD-eligible and must live with family in Manhattan or Queens.*

For questions or referrals, please call Jay Kleinman, L.C.S.W., Director of Family Support, at 718-454-6940 or e-mail jkleinman@lifespire.org.



Partners
Health Plan

Supporting the life you choose

You can get this information for free in other languages. Call 1-855-747-5483, and 711 for TTY users, during the hours of 8:00 am to 8:00 pm, 7 days a week. The call is free.

Puede obtener esta información gratis en Español. Llame a Servicios del Participante al 1-855-747-5483 durante las horas de 8:00 am a 8:00pm, 7 días de la semana. Usuarios de TTY llamar al 711. La llamada es gratuita.

Lei puo ottenere questi informazioni in Italiano gratuitamente. Chiama il Servizio Partecipanti a 1-855-747-5483 durante il periodo da 8AM a 8PM, 7 giorni alla settimana. TTY utilizzatori dovressi chiamare 711. La chiamata è gratis.

Ou ka jwenn enfòmasyon sa a pou gratis nan kreyòl ayisyen. Rele sèvis patisipan nan 1-855-747-5483 les heures de 8:00 je pou 8:00 pm, 7 jou nan semenn nan. Utilisateurs TTY ta dwe rele 711. Apèl gratis.

Вы можете получить эту информацию бесплатно на русском языке. Звоните в Отдел обслуживания участников плана по телефону 1-855-747-5483 с 8:00 утра до 8:00 вечера, 7 дней в неделю. Пользователи TTY звоните по телефону 711. Звонок бесплатный.

您可免費獲得到以上的中文資訊，請致電參與者服務電話 1-855-747-5483，辦公時間為上午8時到下午8時，每週7天。聽力語言殘障服務專線(TTY)用戶請撥打711。該電話為免付費通話。

한국어로 된 정보를 무료로 얻을 수 있습니다. 주 7일 오전 8시에서 오후 8시 사이에 1-855-747-5483 번(TTY 사용자는 711번)으로 문의해 주십시오. 통화는 무료입니다.



Partners Health Plan

Supporting The Life You Choose — www.phpcares.org

PHP Care Complete — FIDA-IDD*



Are you eligible for
OPWDD** services and have Medicare and Medicaid?
If so, please come to our **“OPEN HOUSE”!**

May 17 at 10am - UCP of NYC, The Millicent V. Hearst Children's Center,
160 Lawrence Avenue, Brooklyn, NY 11230

May 20 at 10am - UCP of NYC, 80 Maiden Lane, 2nd Floor, New York, NY 10038

May 23 at 10am - Bronx POE, 2432 Grand Concourse, 3rd Floor, Bronx, NY 10458

Refreshments and giveaways for all who attend!

WHY YOU SHOULD CHOOSE PHP Care Complete FIDA-IDD* PLAN

- ✓ Created specially for people with Intellectual and Developmental Disabilities (IDD*).
- ✓ No “FRONT DOOR” for most of your services (Easier for YOU to access YOUR care)
- ✓ Dedicated Care Coordination Team led by a nurse or other licensed professional. (Created to care for YOU!)
- ✓ **\$0** out-of-pocket costs for members.

For more information or to RSVP, call 212-683-6700 extension 277 or contact lmeyerson@ucpnyc.org

Partners Health Plan is a managed care plan that contracts with Medicare, the New York State Department of Health (Medicaid), and the **Office for People With Developmental Disabilities to provide benefits to Participants through the *Fully Integrated Duals Advantage for individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration. Our plan or CMS, NYSDOH, or OPWDD** can choose to terminate the contract at any time. Enrollment in PHP Care Complete FIDA-IDD* Plan depends on contract renewal. This is not a complete list. The benefit information is a brief summary, not a comprehensive description of benefits. For more information contact the plan or read the Participant Handbook. Limitations and restrictions may apply. For more information, call PHP Care Complete FIDA-IDD* Plan Participant Services or read the PHP Care Complete FIDA-IDD* Plan Participant Handbook. Benefits may change on January 1 of each year.



PHP Care Complete FIDA-IDD Plan Benefits & Services

Here are some examples of the benefits and services covered in PHP Care Complete FIDA-IDD Plan:

Inpatient Services
Hospital / Emergency Care

Outpatient Services
Physician Visits

Medical Supplies and Equipment
Personal Emergency Response System (PERS)

Durable Medical Equipment
Medical and Surgical Supplies
Prosthetics and Orthotics
Adaptive Equipment

Other Care and Services
Prescription Drug Coverage
Adult Day Health Care
Nutritional Counseling
Transportation

Developmental Disability Services
Environmental Modifications

Intermediate Care Facility
Pathway to Employment
Prevocational Services
Respite

Supported Employment (SEMP)
Community Habilitation (Group)
Residential Habilitation

Specialty Care
Dental Care
Vision Care
Foot Care
Audiology Services

In-Home Care
Home Assessments
Home Health Aides
Personal Care

Rehabilitation Therapies
Physical Therapy
Occupational Therapy
Speech Therapy
Respiratory Therapy

Self-directed Services
Brokerage Services
Live-in Caregiver
IDGS *

* Individual Directed Goods and Services

And many more services!

Limitations and restrictions may apply. For more information, call PHP Care Complete FIDA-IDD Participant Services or read the PHP Care Complete FIDA-IDD Participant Handbook. Benefits may change on January 1 of each year.

Call PHP Care Complete FIDA-IDD Participant Services at 1-855-747-5483 (TTY 711), 8:00am to 8:00pm, seven days a week, to get more information.

Call New York Medicaid Choice at 1-844-343-2433 (TTY 1-888-329-1541), Free Interpreter 1-855-600-3432), Monday through Friday 8:30am to 8:00pm, and Saturday 10:00am to 6:00pm.



Partners Health Plan is a managed care plan that contracts with Medicare, the New York State Department of Health (Medicaid), and the Office for People With Developmental Disabilities to provide benefits to Participants through the Fully Integrated Duals Advantage for individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.

To enroll in **PHP Care Complete FIDA-IDD Plan**, call New York Medicaid Choice at 1-844-343-2433. (TTY: 1-888-329-1541)

Monday through Friday
8:30am – 8:00pm;
Saturday 10:00am – 6:00pm



**Partners
Health Plan**

PHP Care Complete FIDA-IDD Plan

Participant Services

1-855-747-5483 (TTY 711)

8:00am to 8:00pm, seven days a week



**Partners
Health Plan**

PHP Care Complete FIDA-IDD Plan is dedicated to keeping you as healthy and as independent as possible so that you can live the life you choose.

You will have your own Interdisciplinary Team (IDT) that includes a registered nurse or other licensed professional who will work closely with you, your family, your doctors and your other service providers.

Your IDT will meet with you to develop an integrated Person-Centered Service Plan, called a Life Plan, which will include your current and unique psychosocial and medical needs.

Your IDT's priority is to understand what matters to you. Your IDT will bring all your care and services together in your Life Plan, which will support the life you choose.



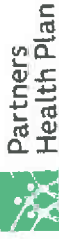
**PHP Care Complete FIDA-IDD Plan
(Medicare-Medicare Plan)**

Supporting the life you choose



PHP Care Complete FIDA-IDD Plan is a Fully Integrated Duals Advantage Program for adults age 21 and older who have intellectual and developmental disabilities (FIDA-IDD), who have both Medicaid and Medicare and who reside in Bronx, Kings (Brooklyn), Nassau, New York, Queens, Richmond (Staten Island), Rockland, Suffolk or Westchester counties.

PHP Care Complete FIDA-IDD Plan helps you receive care in the most integrated, least-restrictive setting supporting the life you choose.



PHP Care Complete FIDA-IDD Plan

Supporting the life you choose



PHP CARE COMPLETE FIDA-IDD Plan

PHP Care Complete FIDA-IDD Plan is a Fully Integrated Duals Advantage Plan for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD)

www.phpcares.org

H9869_2016_16721_PHP_FIDA-IDD

To enroll in PHP Care Complete FIDA-IDD Plan call New York Medicaid Choice at

1-844-343-2433

TTY: 1-888-329-1541

Monday through Friday

8:30 am - 8:00pm

Saturday 10:00am - 6:00pm

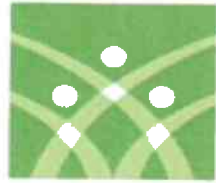
The State of New York has created a Participant Ombudsman Program called the Independent Consumer Advocacy Network (ICAN) to provide Participants free, confidential assistance on any services offered by PHP Care Complete FIDA-IDD Plan. The Participant Ombudsman may be reached toll-free at 1-844-614-8800 (TTY users call 711) or online at icannys.org.

Partners Health Plan is a not-for-profit managed care organization dedicated to providing medical supports and services for adults with Medicaid and Medicare who are age 21 and older with intellectual and developmental disabilities. Founded by New York State's AHRs, Partners Health Plan draws on over six decades of successful experience supporting the unique needs of individuals with intellectual and developmental disabilities.

www.phpcares.org



**Partners
Health Plan**



Partners
Health Plan

PHP CARE COMPLETE FIDA-IDD PLAN

(Medicare/Medicaid Plan)

Partners Health Plan is a managed care plan that contracts with Medicare, the New York State Department of Health (Medicaid) and the Office for People With Developmental Disabilities to provide benefits to Participants through the Fully Integrated Duals Advantage for Individuals with Intellectual and Developmental Disabilities (FIDA-IDD) Demonstration.



Supporting the life you choose

PARTNERS HEALTH PLAN

Partners Health Plan is a not-for-profit managed care organization dedicated solely to providing supports and services for adults with Medicare and Medicaid who are age 21 and older with intellectual and other developmental disabilities.

Founded by the five downstate ARC Chapters, Partners Health Plan draws on over six decades of successful experience supporting the unique needs of individuals with intellectual and other developmental disabilities.



Supporting the life you choose

Our Job is to keep you safe and healthy and to Support the Life you Choose!

- ▶ PHP is governed by providers who have a long history of service to people with IDD and their families
- ▶ PHP uses a person centered process that addresses your personal goals for your life, and helps you develop and implement a process to reach them.
- ▶ PHP will help you to “get a life”, if you feel that your current situation is not satisfactory
- ▶ PHP will work closely with you and your family to understand what you need and what you want, even if you are not able to communicate through typical means.

Am I Eligible for PHP CARE COMPLETE FIDA-IDD PLAN (Medicare-Medicaid Plan)?

- ▶ I am at least 21 years old
- ▶ I have both Medicaid and Medicare
- ▶ I am eligible for OPWDD services
- ▶ I live in NYC, Nassau, Suffolk, Rockland or Westchester Counties

If you meet all of these, you are eligible to enroll in PHP CARE COMPLETE FIDA-IDD PLAN!

Benefits and Services

- ▶ Inpatient and outpatient services, specialty care, and medical supplies and equipment
- ▶ Interdisciplinary Team Approach (IDT)
- ▶ Care Management
- ▶ Long Term Supports & Services
- ▶ Behavioral Health
- ▶ OPWDD services
- ▶ Dental
- ▶ Pharmacy
- ▶ Transportation

There is NO cost to you or your family: no premium, deductibles, co-payments or co-insurance for covered items and services.

This is not a complete list. The benefit information is a brief summary, not a complete description of benefits.

Limitations and restrictions may apply.

For more information, call PHP Care Complete FIDA-IDD Plan's Participant Services or read the Participant Handbook.

Benefits may change January 1 of each year.



Partners
Health Plan

Supporting the life you choose

Additional Benefits of Enrolling...

- ▶ You will have a single ID card for ALL services.
- ▶ You may be able to access certain services (non-emergency transportation, personal care, home health care, dental and behavioral health) that may have been difficult to access in fee-for-service.
- ▶ You have immediate access to your Life Plan and other information through our web-based member portal.
- ▶ You will have access to a 24-hour registered nurse advice line.

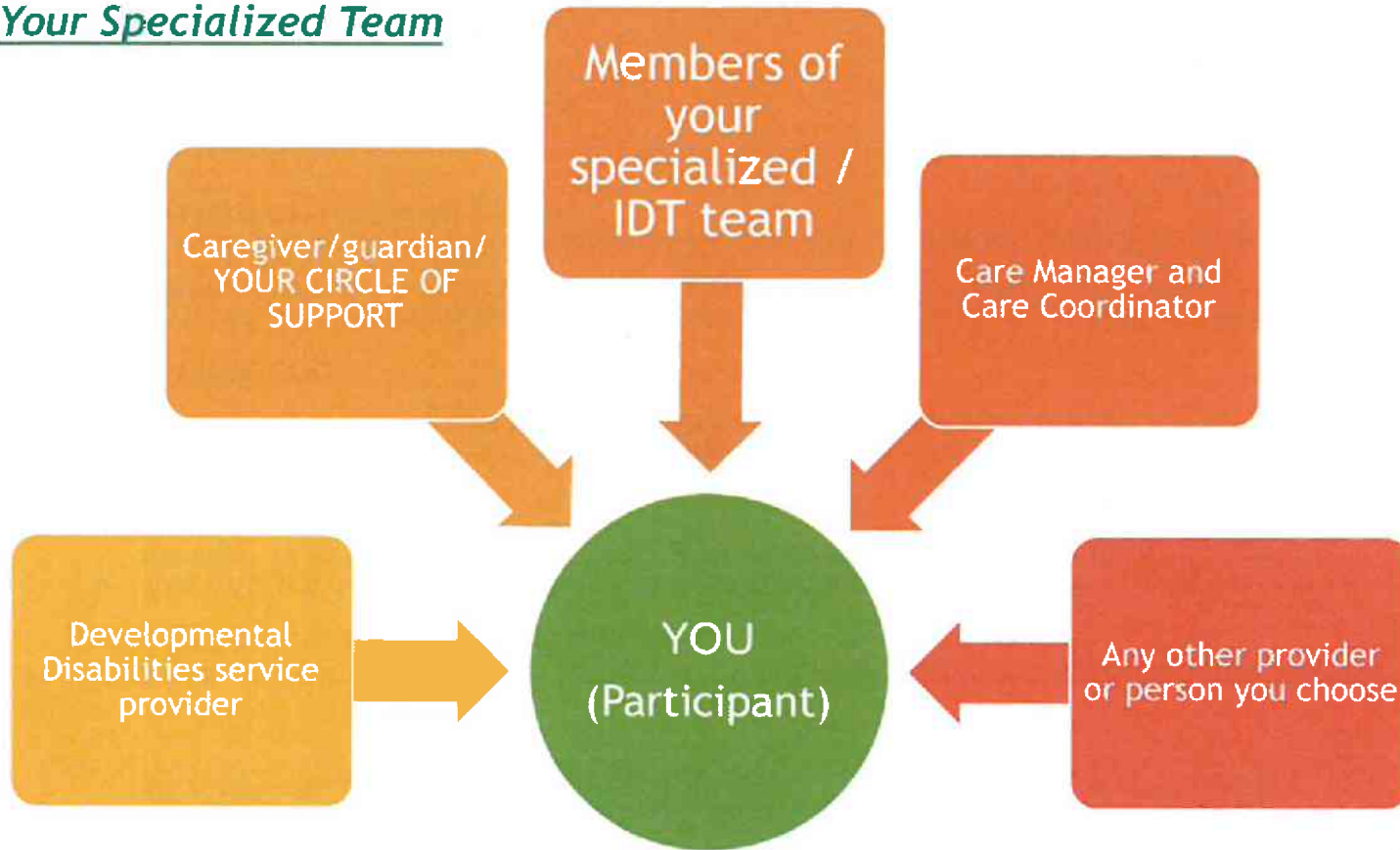
YOUR CARE COORDINATION TEAM

- ▶ You will have a two-person Care Coordination team designed for you to help you manage all of your health care needs and reach your personal goals.
- ▶ Your Care Manager who is a registered nurse or other licensed professional, will lead your team, complete assessments, help you with your medication, doctors visits, and answer your health care questions.
- ▶ Your Care Coordinator will assist you with activities such as making appointments; arranging transportation for doctors visits, food shopping, church, etc. They can help you with recreation, joining groups, and accessing needed services.

YOUR SPECIALIZED TEAM

- ▶ You will have your own Interdisciplinary Team (IDT) created by you to help meet your health and safety needs as well as your personal goals.
- ▶ Your IDT will meet with you to help assess your needs and preferences, develop and approve your Life Plan, which is a comprehensive person-centered plan that includes all of your health, social, behavioral, OPWDD services and long term care services.
- ▶ Your services, except for certified residential care, will be authorized by your IDT. You won't have to wait to get through " The Front Door."
- ▶ Your team will advocate on your behalf and support you to live the life you choose.

Your Specialized Team



Transitioning to PHP Care Complete FIDA-IDD Plan

- ▶ Once you enroll in PHP Care Complete FIDA-IDD your care coordination will be provided by your PHP Care Manager.
 - ▶ Your MSC provider will share your Individualized Service Plan (ISP) with your PHP care manager to ensure your benefits and services continue through the transition period
- ▶ Continuity of Care
 - ▶ If your providers are not part of the PHP provider network, you can keep your providers and services you're getting now for 90 days. This is called the transition period.
- ▶ Exceptions are:
 - ▶ If you are getting behavioral health services and your provider does not work with PHP, you can continue with your current provider until treatment is complete, but not for more than 2 years.
 - ▶ If you reside in an OPWDD certified residence, you can continue to reside there for as long as you need the residential service.



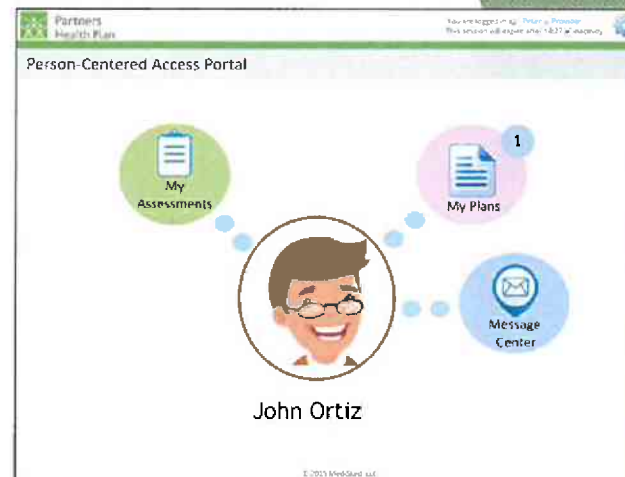
Connecting Family & Member Supports



Connecting Agency Supports



Supporting the life you choose



Person - Centered Portal



Life Plan and Ongoing Care Coordination Activities

INFORMATION / ENROLLMENT

For more information:

Call PHP Care Complete FIDA-IDD
Plan's Participant Services at

- ▶ 1 855 747 5483 (TTY 711),
- ▶ 8:00 AM to 8:00 PM, seven days
a week

For information on how to enroll:

Call the New York Medicaid Choice at

- 1 844 343 2433 (TTY 1 888 329
1541)
- Monday thru Friday 8:30 AM to 8:00
PM
- Saturday 10:00 AM to 6:00 PM

Your Care Manager can assist you on
the call to enroll!

Other Participant Resources

- ▶ Participant Services 1 - 855-747-5483 TTY 711
- ▶ 24-Hour Nurse Advice 1 - 855-769-2507 TTY 711
- ▶ PHP Website - www.phpcares.org
- ▶ Participant Handbook
- ▶ Participant Portal

