

Case Management/Service Coordination

Case managers offer help in choosing and getting appropriate services for individuals with developmental disabilities and their families.

Agency	Address	Contact	Population Served	Description of Program
ADAPT Community Network	110 Elmwood Ave. Brooklyn, NY 11230	Karen Liebman 718-859-5420 ext 230 E: kliebman@adaptcommunitynetwork.org	Persons with DD & their families. Must have Medicaid.	Medicaid Service Coordination. Spanish spoken.
AHRC New York City	83 Maiden Lane, 5th FL, New York, NY 10038	Referral & Information Center T: 212-780-4491 E: referrals@ahrcnyc.org W: www.ahrcnyc.org	Individuals, age 3+, with DD.	Non-Medicaid Service Coordination and Medicaid Service Coordination.
AllCare Provider Services, Inc.	3040 E. Tremont Ave. Suite 205 Bronx, NY 10461	Yasmin Guzman Michelle Rosario - Intake T: 877-391-0977 ext. 503 E: michellerosario@allcareps.org E: yasminguzman@allcareps.org W: www.allcareps.org	Individuals with DD. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Catholic Guardian Services	1011 Third Avenue New York, NY 10022	Louis Pelino T: 347-504-2101 W: www.catholicguardian.org	Individuals with IDD. Medicaid required.	Medicaid Service Coordination.
Center for Family Support	333 Seventh Ave. 9th Floor New York, NY 10001	Veronica Montiel T: 212-629-7939 x282 W: www.cfsny.org	Individuals with DD. Medicaid required	Medicaid Service Coordination. Spanish speaking staff available.
Cerebral Palsy Associations of New York State	330 W. 34th St. 15th Fl. New York, NY 10001	Beth Lochansky T: 212-947-5770 x236 E: blochansky@cpofnys.org W: www.cpodfnys.org	Individuals with DD who are OPWDD eligible. Medicaid required.	Medicaid Service Coordination.
Child and Family Support Services	1686 Grand Concourse Suite B Bronx, NY 10457	Diana Baltazar T: 718-618-7535 F: 718-618-7537 E: dbaltazar@nycfss.org W: www.nycfss.org	Individuals with DD, ages 4+. Medicaid required	Medicaid Service Coordination. Spanish, French, Creole spoken.

Case Management/Service Coordination (cont'd)

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Community Assistance Resources and Extended Services (CARES)	465 Grand St. 2nd Fl. New York, NY 10002	T: Lisa Louie (English + Chinese) 212-420-1970 x117	Individuals with DD. Medicaid required	Medicaid Service Coordination. Most Chinese dialects spoken.
Community Options NY	350 Fifth Ave. Suite 5230 New York, NY 10118	Regina Taylor-Tuck Executive Director T: 212-227-9110 x 411 W: www.comop.org	Adults with DD or TBI. Medicaid required	Medicaid Service Coordination and Traumatic Brain Injury Service Coordination. Spanish & Greek spoken.
Community Resources & Services for Children (CRSC)	90-04 161 Street Suite 401 Jamaica, NY 11432	Jesenia Diaz T: 718-206-3400 x213 W: www.communityres.org	For residents of Washington Heights with DD, who are not eligible for Medicaid	Non-Medicaid Service Coordination. Spanish spoken
Community Resources & Services for Children (CRSC)	90-04 161 Street Suite 401 Jamaica, NY 11432	Jesenia Diaz T: 718-206-3400 x213 W: www.communityres.org	Individuals with DD. Medicaid required	Medicaid Service Coordination. Spanish spoken.
East Harlem Council for Community Improvement (EHCCI)	413 East 120th St. Room 112 New York, NY 10035	Talanda Jackson T: 212-410-7707 x5245	Individuals with DD. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Elmy's Special Services	163 Van Buren St. 1st Floor Brooklyn, NY 11221	Kabetha Udayan T: 347-277-4946	Individuals with DD, age 3+. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Epilepsy Foundation of Metropolitan New York	65 Broadway Suite 505 New York, NY 10006	Sally Bisono T: 212-677-8550 x 24 W: www.efmny.org	Individuals with DD, ages 3 + and their families	Non-Medicaid and Medicaid case management. Day & evening hours. Spanish spoken.
Esperanza Center	516 West 181st St. New York, NY 10033	Johanna Tapia T: 212-928-5810 x117 E: jtapia@esperanzacenter.com W: www.esperanzacenter.com	Individuals with DD. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Gateway Counseling Center (GCC)	4500 Furman Ave. Bronx, NY 10470	Mary Tejada, Intake Coordinator T: 718-325-5021 F: 718-504-4355 W: www.gccnyc.org	Individuals with IDD of all ages. Medicaid required	Medicaid Service Coordination. Spanish spoken.

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General Human Outreach in the Community (GHO)	125-10 Queens Blvd. #2705 Kew Gardens, NY 11415	Pat Liu T: 718-261-6552 x2012 W: www.ghoinc.org	Individuals with DD, ages 3+	Family support case management. Mandarin, Cantonese, Taiwanese and Korean spoken. Medicaid is not required.
General Human Outreach in the Community (GHO)	125-10 Queens Blvd. #2705 Kew Gardens, NY 11415	Pat Liu T: 718-261-6552 x2012 W: www.ghoinc.org	Individuals with DD, ages 3+. Medicaid required	Medicaid Service Coordination. Mandarin, Cantonese, Taiwanese and Korean spoken. Medicaid is required.
Harlem Dowling-Westside Center for Children and Family Services	2139 Adam Clayton Powell, Jr. Blvd. New York, NY 10027	T: 212-749-3656 x 219 W: www.harlemdowling.org	Individuals of all ages with DD. Medicaid not required.	Short term service coordination, advocacy, short-term crisis intervention, and referrals. Spanish spoken.
Hawthorne Foundation	5 Bradhurst Ave. Hawthorne, NY 10532	T: 914-592-8526 x3119 W: www.hawthornecountryday.org	Individuals with DD. Medicaid required	Medicaid Service Coordination.
Human First	80 Maiden Lane, 8th Floor New York, NY 10038	Debra Williams T: 347-832-0035; 516-823-9500 W: www.humanfirst.org	Individuals with DD who are OPWDD eligible. Medicaid required	Medicaid Service Coordination. Spanish & Russian spoken.
Independent Living Association	110 York St. 3rd Floor Brooklyn, NY 11201	Chaitra Allen T: 718-852-2000 x1123 or 1158	Individuals with DD, ages 6+. Medicaid required	Medicaid Service Coordination.
Institute for Community Living	125 Broad Street New York, NY 10004	Kathleen Dunbar T: 917-838-1751 W: www.iclinc.net	Individuals with DD. Medicaid required	Medicaid Service Coordination.
Job Path	256 West 38th Street 2 nd Floor New York, NY 10018	Carolann Granata T: 212-944-0564 W: www.jobpathnyc.org	Individuals with DD, ages 18+. Medicaid required	Medicaid Service Coordination.
Kennedy Child Study Center	1028 East 179 th Street Bronx, NY 10460	Alice Nicola T: 212-988-9500 x262 W: www.kenchild.org	Individuals, ages 3-12, with developmental delays. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Lexington Vocational Services Center	26-26 75th St. East Elmhurst, NY 11370	Adele Agin T: 718-350-3110; 718- 350-3300 W: www.lexnyc.org/vocational	Individuals with DD & Deafness, ages 18+. Must have Medicaid	Medicaid Service Coordination for eligible persons. ASL spoken.

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Life Adjustment Center	1430 Broadway Suite 501 New York, NY 10018	Diana Delgado T: 212-938-1223 x118 W: www.lifeadjustmentcenter.com	Individuals with DD. Medicaid required	Medicaid Service Coordination for all ages. Can do Willowbrook Case Management.
Lifespire	1 Whitehall St. New York, NY 10004	Anna Brown T: 212-741-0100 x4518 E: abrown@lifespire.org W: www.lifespire.org	Individuals with DD, ages 3+. Medicaid required	Medicaid Service Coordination for eligible persons. Spanish and French spoken.
Lower East Side Family Union	227 E. 3 rd St. New York, NY 10009	Stephanie Luciano T: 212-260-0040 ext. 1206 Wei He x1222 or Latiefa Hook x1248	Individuals with DD. Medicaid not required.	Family support funded case management, including referrals to programs that reimburse costs for transportation, summer camp, and goods & services. Mandarin & Spanish spoken. Advocacy offered.
Mercy Drive	60-69 Woodhaven Blvd Elmhurst, NY 11373	T: reception 718-275-9322 T: intake 718-275-9326/ 516- 548-8650/ 718-268-4187/ 718- 268-0091/ 718-275-0071/ 718- 275-9321 E: p.ossona@mercydriveinc.org / n.espinal@mercydriveinc.org / v.bonilla@mercydriveinc.org / a.malla@mercydriveinc.org / W: www.mercydriveinc.org	Individuals with DD, ages 3+. Medicaid required	Medicaid Service Coordination. Will assist individuals with DD to obtain services. Spanish, Hindi, Urdu, Nepali, Creole, Russian spoken.
NY Foundling	590 Avenue of the Americas, New York, NY 10011	Information and Referral T: 212-886-4020 E: I&R@nyfoundling.org W: www.nyfoundling.org	Individuals with DD who are OPWDD eligible. Medicaid required	Medicaid Service Coordination-MSCs help individuals with developmental disabilities access vital services and plan for their future.

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Ohel Children's Home and Family Services	156 Beach 9th Street Far Rockaway, NY 11691	T: 1-800-603-OHEL W: www.ohelfamily.org	Individuals with DD. Medicaid required	Medicaid Service Coordination. Hebrew and Yiddish spoken.
Otsar Family Services	2334 W. 13 th street Brooklyn, NY. 11223	Marcia Morel T: 718-946-7301 x 215 W: www.otsar.org	Individuals with DD. Medicaid required	Medicaid Service Coordination.
Program Development Services (PDS)	6916 New Utrecht Ave Brooklyn, NY 11228	Mary Pyle T: 718-256-2212 E: mpyle@4pds.org W: www.4pds.org	Individuals of all ages with DD. Medicaid required	Medicaid Service Coordination. Spanish spoken.
Quality Services for the Autism Community (QSAC)	253 W. 35th St. 16th Floor New York, NY 10001	Farzana Karim T: 718-728-8476 x1233 or 718-7AUTISM W: www.qsac.com	Individuals with DD, including ASD. Medicaid required	Medicaid Service Coordination.
Rewarding Environments for Adult Living (REAL)	32 Belmont Blvd. Elmont, NY 11003	Stephany Holwyn - Weaver T: 212-939-9520 F: 212-939-9527 E: stephanyhweaver@real-nyc.org	Individuals with I/DD. Medicaid required	Medicaid Service Coordination. Will assist individuals with DD to obtain Medicaid. Spanish spoken.
Sheltering Arms	305 7 th Ave. 2 nd Floor New York, NY. 10001	Valorie Allston-Bell - Associate Director of MSC T: 212-886-5739	Individuals with DD. Medicaid Required	Medicaid Service Coordination
Shield Institute	144-61 Roosevelt Ave. Flushing, NY 11354	Dorothy Wohl, LCSW T: 718-939-8700 x1242 E: dwohl@shield.org	Individuals with DD of all ages. Medicaid required	Medicaid Service Coordination. Spanish, Korean and Mandarin spoken.

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Sinergia, Inc.	2082 Lexington Ave. 3 rd Floor New York, NY 10035	America Saint-Hilaire T: 212-643-2840 x 341 E: asainthilaire@sinergiany.org W: www.sinergiany.org	Individuals with DD who are not eligible for Medicaid Service Coordination. Must be living with a family member	Non-Medicaid service coordination. Wheelchair accessible. Spanish spoken.
Sinergia, Inc.	2082 Lexington Ave. 3 rd Floor New York, NY 10035	Natasha Harris T: 212-643-2840 x 326 E: nharris@sinergiany.org W: www.sinergiany.org	Individuals with DD. Medicaid required	Medicaid Service coordination for individuals with DD. Wheelchair accessible. Spanish spoken
SKIP of NY	601 West 26th St. Suite 522 New York, NY 10001	T: 212-268-5999 x100 W: www.SKIPofNY.org E: info@SKIPofNY.org	Children and adults with DD	Medicaid Service Coordination (MSC) Case management services for children and adults with DD. A "person-centered" planning process is used to create individualized plans that effectively address a person's needs
SKIP of NY	601 West 26th St. Suite 522 New York, NY 10001	T: 212-268-5999 x100 W: www.SKIPofNY.org E: info@SKIPofNY.org	Children under 18 years of age	Care at Home (CAH) Case management services to children with complex health care needs or physical disabilities to allow them to live at home with their families
Special Citizens Futures Unlimited	500 Executive Blvd. Suite 147 Elmsford, NY 10523	Lori Elson, MSC Supervisor T: 917-648-1833 W: www.specialcitizens.org	Individuals with DD of all ages. Medicaid required	Medicaid Service Coordination. Spanish spoken.
St. Mary's Healthcare System for Children	5 Dakota Dr. Suite 200 New Hyde Park, NY 11042	T: Central Intake 800-270-2478 or 718-281-8600 W: www.stmaryskids.org	Individuals with DD of all ages. Medicaid required	Medicaid Service Coordination. Care at Home Waiver Service Coordination.
Thrive Network	241 37th St. Suite 604 Brooklyn, NY 11232	Rahsean Anderson T: 718-965-1998 x 8152 W: www.thethrivenetwork.org	Individuals with DD. Medicaid required	Medicaid Service Coordination. Creole and Spanish spoken.
Yachad-The National Jewish Council for Disabilities	11 Broadway 13th Floor New York, NY 10004	Michael Applebaum T: 212-613-8284 W: www.njcd.org/juf	Individuals with DD. Medicaid required	Medicaid Service Coordination. Yiddish, Hebrew, and American Sign Language.
YAI	460 W. 34th St. 11th floor New York, NY 10001	T: YAI LINK 212-273-6182 E: link@yai.org W: www.yai.org	People with DD and their families	Medicaid Service Coordination. English and Spanish.