Managed Care for People with Intellectual and Developmental Disabilities

Agency	Address	Contact	Population Served	Description of Program
Independent Consumer Advocacy Network (ICAN)	Ombudsprogram Center for Independence of the Disabled, NY 841 Broadway, Suite 301 New York, NY 10003	T: 844-614-8800 TTY: 711	People with both Medicaid and Medicare who need long-term care or behavioral health services	ICAN is the NYS Ombudsprogram providing independent, free, and confidential assistance regarding any services offered by PHP Care Complete FIDA-IDD Plan (see following entry) as well as managed care plans serving other populations.
Partners Health Plan (PHP) PHP Care Complete FIDA-IDD	655 Third Ave. New York, NY 10017	T: 855-747-5483 8:00 am – 8:00 pm TTY/TDD: 711 W: www.phpcares.org	Adults with I/DD with both Medicaid and Medicare	PHP pays for, manages, and integrates your medical and long-term care services and supports. You are assigned a trained and qualified Care Management Team that knows who you are, what services you need, who your doctors and other caregivers are and, most importantly, understands your capabilities, goals, and valued outcomes.